

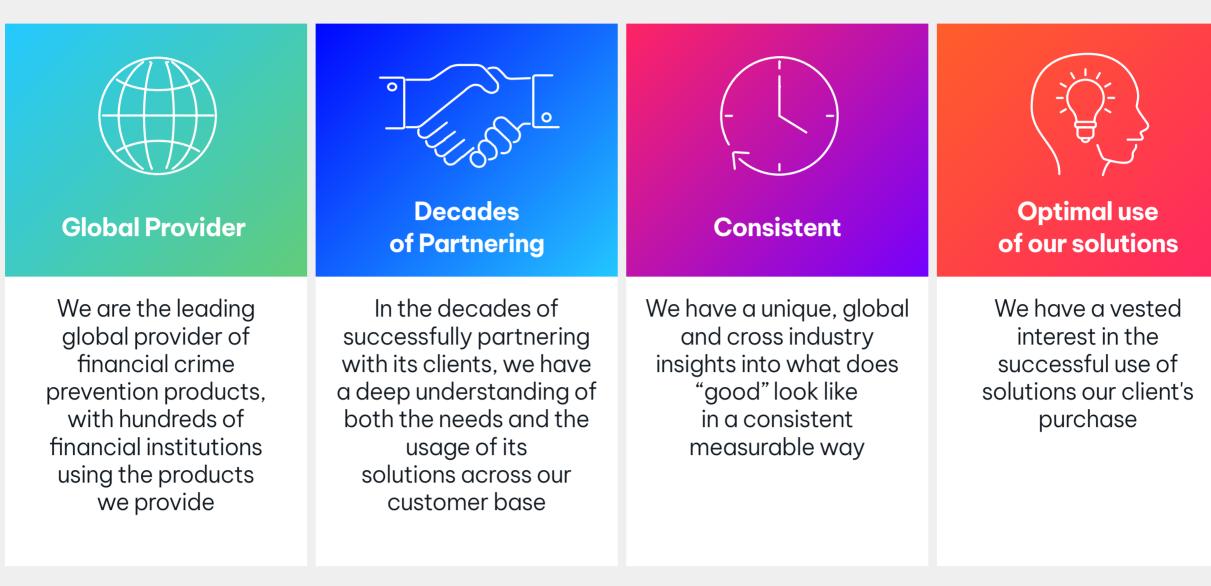
### Overview of Actimize IntelliBench

Provide customers with insights into their operational performance and benchmarks in comparison to industry peers

### Why benchmarking?



### Why Actimize benchmarking?



# Your success truly is our success

Scripts are run at the customer environment and

compares them to the Actimize consortium standards

## Benchmarking Process

- sent to Actimize

  Actimize performs an analysis into the results and
- and top performers

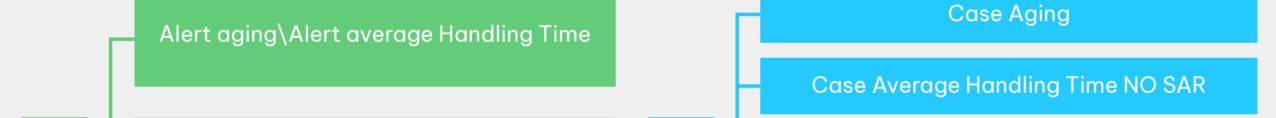
  Produce a report highlighting the performance of each benchmarked key metric
- Present the report to the stakeholders and have a discussion on what works well and what works less well

### Data Driven Assessment and Comparison Metrics

Average volume of Alerts Completed

per FTE Per day

**Key Metrics and Indicators** 



Case Average Handling Time SAR

**Reduced Cost** 

of Compliance

49.8

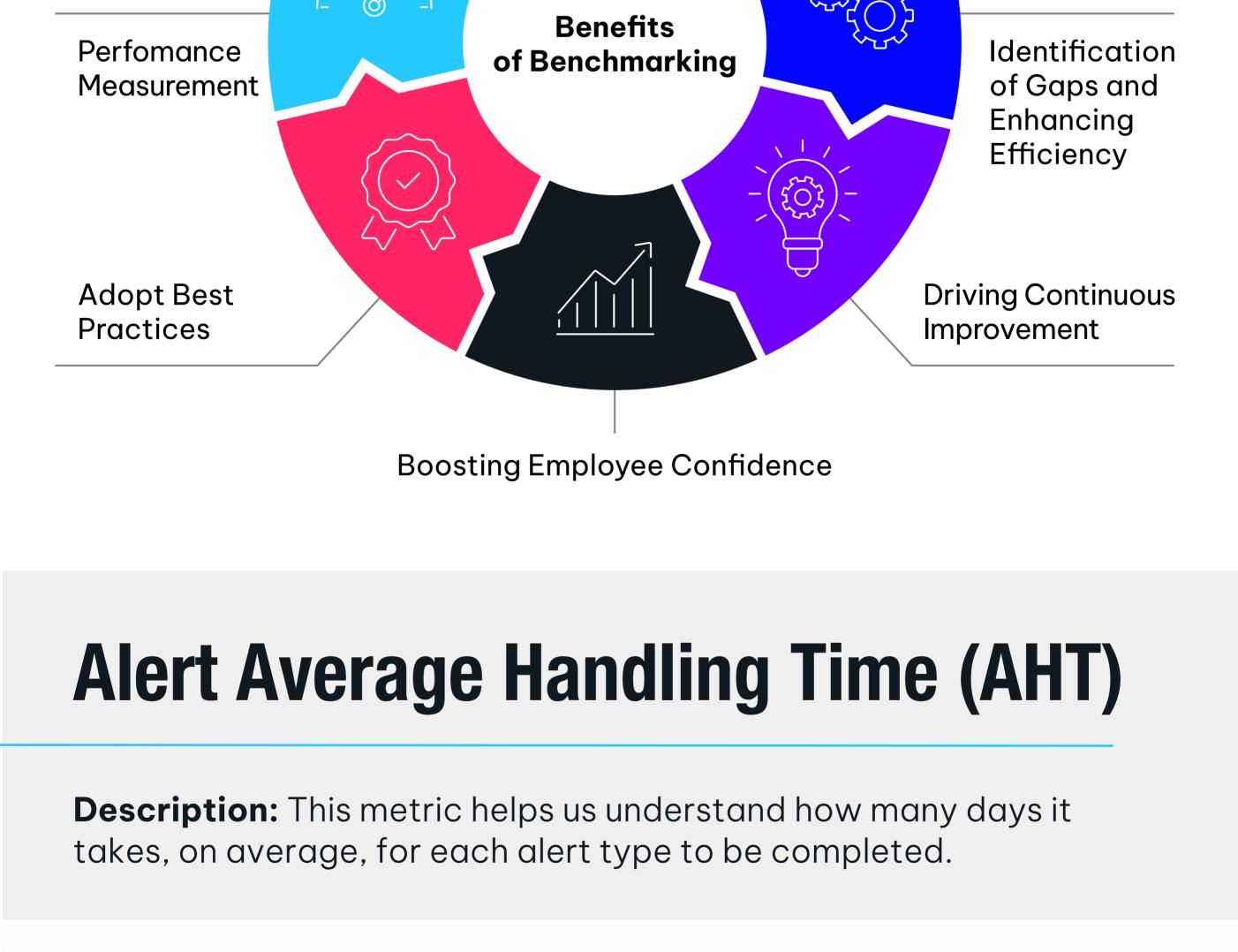


#### Strategic Planning

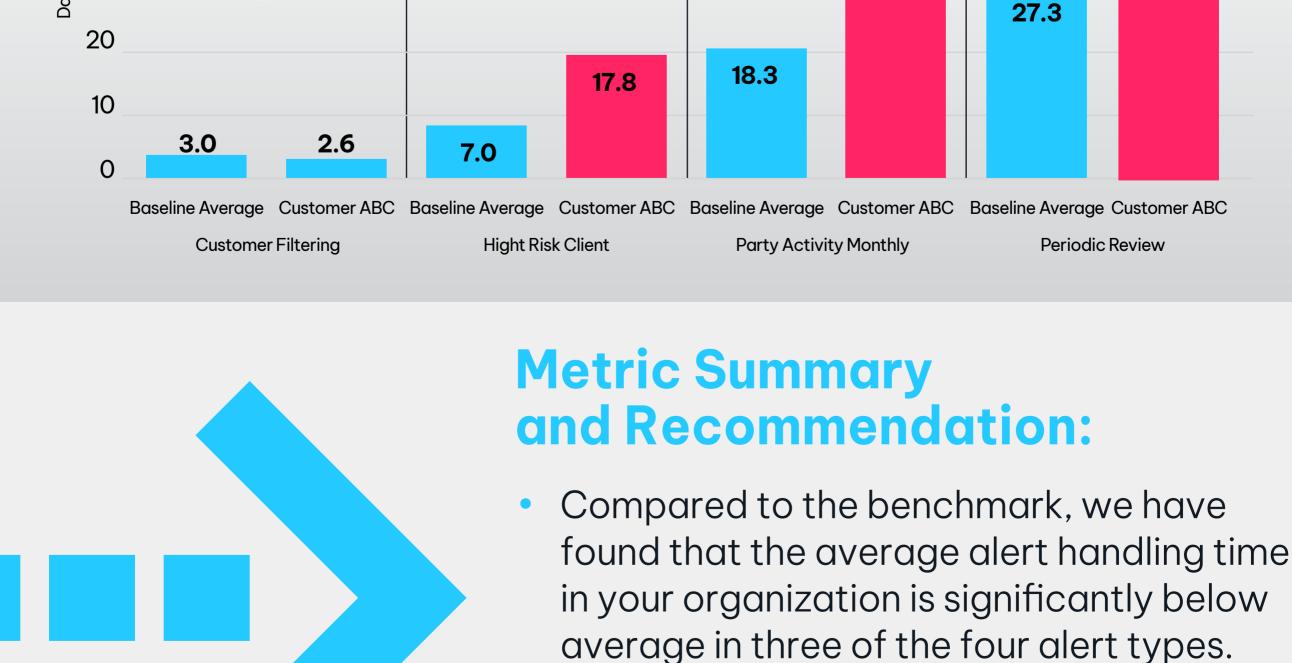
prioritized plan for improvement

60

50



### 98 40 Significantly below standard 30 27.3



 We estimate that bringing within industry standard reduce AHT by 42%.

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45.5

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