

# Top U.S. Bank Reduces Losses & Customer Attrition

## About the Institution



Financial services offerings for consumer & commercial banking, lending, insurance & more

## Business Need



Increasing number and frequency of losses in commercial wires



Growing bill-payment fraud across consumer accounts



Rising attrition rate among commercial & retail customers due to fraud losses

## The Solution



Actimize Remote Banking provides high-volume, cross-channel transaction monitoring across remote channels

Actimize Commercial Banking delivers a customer-centric, end-to-end solution to detect, interdict, & resolve high-risk fraud events

## The Impact

99% YTD increased dollar detection rate for consumer bill payments

Achieved record low dollar losses for commercial wires



92% YTD increased dollar detection rate for commercial payments