

→ Elevate Financial Crime and Compliance Strategy with NICE Actimize Professional Services

NICE Actimize is a trusted ally in the intricate world of Anti-Money Laundering (AML), Fraud prevention, Financial Markets Compliance and Data Intelligence. With a clear-cut mission to “Get it done the first time,” we stand out not merely as consultants but as dedicated partners steering our clients through the complexities of regulatory compliance training, advisory and implementation. Our global network of experts is committed to equipping our clients with bespoke guidance and solutions for all Financial Crime and Compliance needs.

We offer Engagement Models tailored to a firm’s unique requirements:



Standalone Services: Our clients benefit from targeted Risk and Rule Coverage assessments, Rule Optimization consultations for Fraud solutions, Health Checks covering business, data and technical assessments with practical recommendations rooted in industry best practices provided by our Advisory Services. Our clients rely on our Model Validation and Tuning assessments as we know Compliance regulations and Actimize solutions the best.



Education Services: We leverage experience gained from numerous deployments of Actimize solutions and provide best practices and tailor-made Training sessions through our Actimize University. Actimize University offers extensive suite of courses to enhance clients understanding and ownership of deployed Actimize solutions. These courses cover product and technology education, empowering our clients with the necessary skills. We empower organizations by enhancing workforce skillsets through a strategic blend of business and technology courses. Our approach ensures continuous education, fostering workforce efficiencies and adaptability in an ever-evolving landscape.



Cloudification services: As the world moves towards Cloudification with NICE Actimize’s X Sight Studio platform powered with Artificial Intelligence (AI) and Machine Learning (ML), we seamlessly integrate data into AML and fraud detection systems, utilizing advanced analytics, and optimize operations efficiency. Our expertise extends to building custom detection models and facilitating the transition from rule-based platforms to AI-driven solutions.

We also provide Expert helpdesk services to our clients on Cloud Migration and solving critical security and compliance issues. This includes tailored assessment of current infrastructure, strategic planning for migration objectives, determination of customizations, and establishment of a roadmap. Additionally, leveraging cloud-native features leads to cost savings, resource optimization, adaptability to changing needs, and scalability for growth.



Ongoing Enhancement: Our clients keep a step ahead by engaging with us on continuous business and technical advisory services, swiftly adapting to emerging trends and regulatory shifts. Ongoing support ensures minimal disruptions and maximizes value throughout the engagement. The value to the customer lies in receiving ongoing expert guidance and support from Actimize Specialists throughout the implementation and post-go-live phases. This includes comprehensive advisory services aimed at optimizing the new Actimize solutions, overcoming implementation challenges, ensuring smooth integration into operations, and maximizing solution utilization. By leveraging Actimize Specialists expertise, our clients can enhance solution effectiveness, minimize disruptions, and achieve their operational and compliance objectives.



Managed Services: Our Managed services helps our clients unlock efficiencies, as we firmly believe in the mantra: “Let us do the heavy lifting.” Our Managed Services are designed to take the burden off our client’s shoulders, allowing them to focus on what truly matters: growing their business. Our Managed Services provide comprehensive support for managing clients IT environment. Whether it’s maintaining servers, optimizing batch processes, or ensuring seamless system upgrades, we’ve got them covered. By entrusting us with the day-to-day management, our clients gain newfound freedom. No longer tied down by routine maintenance or troubleshooting, they redirect their energy towards strategic initiatives while we handle the nitty-gritty.



Delivery Support Services: Actimize PS boosts the deployment of Actimize solutions, ensuring seamless standard setups and upgrades. Our clients receive comprehensive support and guidance from Actimize Specialists throughout their new solution implementation. This ensures the smooth deployment and utilization of our solutions, including help overcoming implementation challenges, optimizing the data feeding into Actimize, decreasing operational costs associated with data management or data quality issues, and ensuring the full potential of Actimize solutions using industry best practices.



Why Partner with NICE Actimize Professional Services?

- 1. Expertise:** NICE Actimize Professional Services brings unparalleled expertise to the table. Our dedicated team comprises seasoned professionals with decades of experience in implementing business-critical technology solutions. Whether it's AML, fraud prevention, or risk management, our experts understand the intricacies of the financial industry. Our deep domain knowledge ensures successful project execution and optimal outcomes.
- 2. Trusted Advisors:** When our client's partner with NICE Actimize Professional Services, they gain a trusted advisor. We don't just implement technology; we guide our clients through the entire process. Our experts provide strategic insights, helping clients make informed decisions. Whether it's regulatory compliance, risk mitigation, or operational efficiency, we offer practical advice based on industry best practices. We act as the voice of our customers. By understanding clients unique requirements, pain points, and operational challenges, we tailor solutions that align with their business goals. Our commitment to customer success drives our every action.
- 3. Decades of Experience with multiple clients and industries:** Our track record speaks volumes. With decades of experience, we've worked with diverse clients across the financial services spectrum. From global banks to regional institutions, we've navigated complex challenges and delivered successful outcomes. Our extensive client portfolio reflects our ability to adapt, innovate, and drive results. We have firsthand previews of upcoming features, enhancements, and technological advancements. This insight empowers our clients to plan ahead, align strategies, and stay ahead of regulatory changes.
- 4. Access to Product team:** NICE Actimize Professional Services works with product development and customer support teams hand in hand. Our team actively engages with NICE Actimize's product development team, in product future roadmap, upcoming features, enhancements, and technological advancements well before product is released for general availability. This alignment allows us to stay ahead of the curve, incorporating the latest features and enhancements into our implementations. Our proactive approach ensures that our clients always prepared for what lies ahead.
- 5. Expertise with Oldest to Latest Versions of Solutions:** Navigating different versions of software solutions can be daunting. Not for us. NICE Actimize Professional Services boasts in-depth expertise across various solution versions. Whether our clients are upgrading, migrating, or customizing, our team ensures a smooth transition. We understand the nuances of each version, minimizing disruptions and maximizing value.

Partnering with NICE Actimize Professional Services means gaining a team of dedicated professionals who combine technical prowess with industry insights. We're not just implementers; we're strategic partners committed to our client's success. Clients trust us to be their guide in the ever-evolving landscape of financial crime prevention and compliance.

These highlights represent just a fraction of the advantages that come with partnering with NICE Actimize Professional Services. It's about harnessing specialized expertise and resources to maintain compliance and stay ahead in a challenging regulatory landscape.



Client Success Stories

Here are some success stories from previous clients who partnered with NICE Actimize Professional Services.

- 1. Global Bank enhanced its AML Efficiency:** A leading global bank struggled with managing its AML processes efficiently. NICE Actimize Professional Services stepped in and implemented an AML solution based on their unique requirements. The result? Streamlined transaction monitoring, reduced false positives, and enhanced compliance. The bank now detects suspicious activities more accurately, safeguarding its reputation and ensuring regulatory adherence.
- 2. Regional Institution achieved Fraud Prevention Excellence:** A regional financial institution faced rising fraud incidents. NICE Actimize Professional Services collaborated closely with the institution's team. By leveraging advanced fraud detection algorithms and fine-tuning rule sets, we significantly reduced fraud losses. The institution now boasts robust fraud prevention capabilities, protecting its customers and bottom line.
- 3. Smooth Transition to the Latest Solution Version:** A large credit union planned to upgrade its existing compliance solution. NICE Actimize Professional Services guided them through the transition. Our experts ensured a seamless migration, minimizing disruptions to daily operations. The credit union now benefits from the latest features, improved performance, and enhanced risk management capabilities.
- 4. Optimized Compliance Workflow for a Retail Bank:** A retail bank faced challenges in managing its compliance processes efficiently. NICE Actimize Professional Services reengineered their workflow. By automating manual tasks, improving data quality, and enhancing reporting capabilities, the bank achieved operational excellence. Their compliance team now focuses on strategic initiatives, confident in their risk mitigation efforts.

These success stories demonstrate how NICE Actimize Professional Services goes beyond implementation. We become strategic partners, driving tangible results for our clients. Whether it's AML, fraud prevention, or compliance, our expertise ensures success in the ever-evolving landscape of financial crime prevention.