NICE Actimize

Case Study

Top Tier Bank Achieves
Results Through Automation





About the Institution

Hundreds of Branches Serving Millions of Accounts



Business Need



Very manual, labor-intensive reporting CTR process



Outdated, inflexible technology with inefficient, costly paper-based workflow



Constantly changing regulatory requirements and expectations



The Solution

Actimize CTR Automation & Reporting reduces manual effort & inaccuracies by consolidating enterprise data for automatic generation & electronic filing of CTRs



The Impact

Eliminated paper-based process, improving operational efficiency & reducing costs

Standardized workflow to enforce internal & mandated policies and procedures



60% auto-completion rate of both CTRs and MILs