



# Protect your customers from fraud schemes with Xceed FraudDESK

## A force multiplier



A mid-sized financial institution had limited people resources and partnered with FraudDESK to manage their growing backlog of alerts. FraudDESK reviews, triages and investigates high risk fraud alerts, while staying fully aligned to the financial institution's business policies and risk appetite.

## A third eye



FraudDESK identified high volumes of suspicious activity and notified the financial institution. FraudDESK investigated further to find that victims were submitting job applications to bogus companies. Unfortunately, the victims disclosed their bank account details, as a part of the job application, to set up their direct deposits.

## A proactive fraud prevention service

Thanks to FraudDESK, the financial institution was proactively notified about this fraud scheme. This helped the financial institution avoid reputational and financial damage among customers.

### The results:

FraudDESK prevented **\$130,000** in fraud losses across **34 customer accounts**.



Xceed FraudDESK is not only a complement to your investigation operations, but an extensive knowledge base of best practices and insights.

Stay ahead of threats with FraudDESK >>

NICE Actimize is the largest and broadest provider of financial crime, risk and compliance solutions for regional and global financial institutions, as well as government regulators. Consistently ranked as number one in the space, NICE Actimize experts apply innovative technology to protect institutions and safeguard consumers and investors assets by identifying financial crime preventing fraud and providing regulatory compliance. The company provides real-time, cross-channel fraud prevention, anti-money laundering detection, and trading surveillance solutions that address such concerns as payment fraud, cybercrime, sanctions monitoring, market abuse, customer due diligence and insider trading.

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