NICE · ACTIMIZE

Actimize Investigation Management Solution

What drives your investigations?

Fifty percent of a typical investigation is made up of manual activities, and analysts need to search for evidence in an average of 5 systems[1]. These alarmingly high figures came to light as a result of a recent survey of global financial institutions, and indicate that rather than focusing on finding and categorizing relevant evidence and entities, analysts are spending their time trying to stay afloat in a sea of data. This is leading to inconsistent processes and investigation outcomes – and increases your operational risk. In other words, chores are driving your investigations, rather than entities.
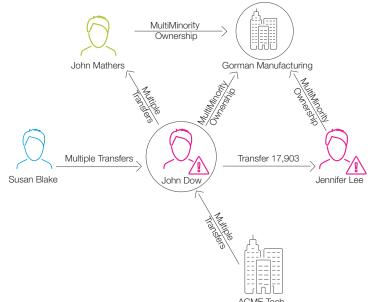
Automated Evidence Gathering

Investigations always focus on an entity like a person, account or counterparty. Being able to quickly and easily gain insightful information about entities without leaving the investigative platform is critical to better, faster decision making. In order to achieve this, analysts need access to solutions that automate evidence gathering processes – like gathering, applying, and analyzing data. This doesn't simply mean giving analysts a data dump to sift through; rather, this involves leveraging a combination of Robotic Process Automation and entity extraction tools to acquire evidence and understand what new entities have been uncovered. This creates an easy path to more efficient investigations and lower risk.

Optimize Investigations by being Entity-Driven

The Actimize Investigation Management Solution helps you implement entity-driven investigations. The solution leverages Robotic Process Automation and OCR to automate and support many common investigation tasks like:

- Automatically acquiring data from various sources using robotic process automation

- Extracting and storing evidentiary data and new entities, and automatically linking them for future use

- Identifying duplicate cases and all relevant transactions and entities

- Managing and researching the entities involved in the case, like tracking their historic activity, seeing the relations between them and collecting insights about them

You can use Actimize Investigation Management to simplify investigation processes to improve speed and accuracy. Finally, your investigators can go back to focusing on the risks rather than the chores.